



APPROVED USED PROGRAMME

FEATURES & BENEFITS

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12 MONTH UNLIMITED MILEAGE WARRANTY



12 MONTH ROADSIDE ASSISTANCE



30 DAY / 1000 MILE CONDITIONAL VEHICLE EXCHANGE AGREEMENT



MOT TEST WARRANTY



165 POINT INSPECTION



1/2 DAY LAND ROVER EXPERIENCE



12 MONTH UNLIMITED MILEAGE WARRANTY

We ensure full peace of mind with our most comprehensive mechanical and electrical component Warranty and can also cover certain consequential damages.

Approved Used Warranty also includes All-Electric and Plug-in Hybrid vehicles, ensuring all unique parts including the traction battery*

*Original Manufacturers battery warranty takes president over the Approved Used Warranty



The JLR Approved Warranty includes:

- Mechanical and Electrical Breakdown Warranty
- JLR Assistance and Accident Services
- MOT Test Warranty
- Unlimited claim liability in aggregate – up to purchase price of vehicle
- Unlimited mileage cover



Additional Benefits

- **Car Hire** – up to 7 days (subject to a valid claim)
- **Overseas Cover**
 - The Approved Used Warranty will cover a client's vehicle while it is outside the United Kingdom in Europe for up to 180 days during the period of warranty
- **Warranty Transfer**
 - If the vehicle is sold privately the remainder of the warranty can be transferred to the new owner.
- **Warranty Extensions**
 - Clients can purchase Approved Warranty Extensions for either 12 or 24 months at point of used vehicle sale

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Vehicles undertake a road test during which our technicians look to assess the unique performance characteristics of each vehicle. By undertaking such rigorous testing, the quality of our Approved Used vehicles can be guaranteed.

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There is a stringent checklist of 165 inspection processes in place that ensures your vehicle is in optimum electrical and mechanical condition. Using the very latest technologies, tools and diagnostic equipment, our technicians carry out these checks with the utmost rigour.

The inspection always includes paintwork, interior, a complete engine preparation, road test and a final inspection before the vehicle is personally signed off by one of our Jaguar Land Rover technicians.

All vehicles must pass all 165 checks to become Jaguar Land Rover Approved

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12 MONTH ROADSIDE ASSISTANCE

All Jaguar Land Rover Approved Used vehicles are covered for 12 months with UK and European Roadside Assistance. This operates 24 hours a day, 365 days a year and includes home start, car hire, vehicle re-delivery, accommodation and an accident management service.



The JLR Approved Assistance includes:

- **Assistance Centre**

Provides 24/7 direct access to trained assistance personnel whether you're in the UK or Europe, who can arrange resources to be deployed

- **Home Start**

Provides assistance should a client's vehicle be immobilised at home, with the aim to repair the vehicle at their home address. Where this is not possible the vehicle would be recovered to the nearest JLR Authorised Repairer.

- **Roadside Repair**

Provide assistance if a client's vehicle is immobilised away from home, with the aim to repair the vehicle at the roadside. Where this is not possible the vehicle would be recovered to the nearest JLR Authorised Repairer.

- **European Assistance**

Provides assistance if a client's vehicle is immobilised whilst driving in Europe, with the aim to repair the vehicle at the roadside. Where this is not possible the vehicle would be recovered to the nearest JLR Authorised Repairer.



The JLR Approved Assistance includes:

- **Replacement Vehicle** - A replacement vehicle will be available for up to a maximum of two working days in the UK or ten working days if the immobilisation occurs in Europe
- **Public Transport** - Where appropriate, instead of a replacement vehicle, Roadside Assistance will wherever possible organise and pay for the client's and their passengers to continue their journey by second-class train or scheduled economy air travel
- **Hotel Accommodation** - If the vehicle immobilisation occurs more than 50 miles from the client's home address and overnight accommodation is a more practical option, we will pay for the cost of hotel accommodation for the client and their passengers for one night in the UK or seven nights if the immobilisation occurs in Europe
- **Storage** - If the vehicle has to be stored following recovery by JLR Assistance, they will pay for the cost of storage up to a maximum of £100.



The JLR Approved Assistance includes:

- **Vehicle Collection or Redelivery** - Assistance will pay for reasonable costs incurred to collect the vehicle once it has been repaired.
- **Vehicle Repatriation** - If the vehicle has been recovered by JLR Assistance to a JLR Authorised Repairer in Europe and if the repairs cannot be completed before the client's intended return date, they will arrange and pay for repatriation of the vehicle to the UK.
- **Message Service** – If the client's journey has been delayed due to the immobilisation of their vehicle, JLR Assistance can pass on urgent messages to the client's family, friends or business.

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MOT TEST WARRANTY

When an Approved Used vehicle is required to take its first or next MOT Test, the vehicle will be covered for the cost of repair, replacement and/or adjustment to covered components up to the value of £750, should the vehicle fail the MOT test (£50 excess payable by the client).

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Clients may never need the full off-road capability of their Land Rover - but it's great to know how much they have in reserve! That's why we invite them to a complimentary half-day Land Rover Experience at one of our Experience Centres located throughout the UK.

- Scotland - Dunkeld
- North Yorkshire - Skipton
- Liverpool - Halewood
- Cheshire - Tarporley
- Midlands - Solihull
- Herefordshire - Eastnor
- East of England - Rockingham
- London - Luton
- West Country - Honiton

*Land Rover Clients Only