

## Cancellation and refunds

This plan may be cancelled within 14 days of its start date with a full refund. Should your vehicle be written off at any time during the plan duration, you may apply for a pro-rata refund subject to no repair requests being made against the plan.

Please refer to the terms and conditions for full cancellation rights.

## RAC Breakdown Cover

Alongside your Maintenance and Repair Plan you'll also get RAC Breakdown Cover for the duration of your plan. This gives you peace of mind that should you break down in the UK, assistance is available 24/7.

### Key features

- Roadside & At Home - if you break down at home or at the roadside a patrol will be sent out to repair your vehicle.
- Recovery - if the patrol can't fix your vehicle on the spot, you, your vehicle and your passengers will be taken to a garage or a destination of your choice within the UK.
- Onward Travel - if your car can't be fixed that day, you can continue your journey with a hire car for up to 2 days. If you prefer, you can get alternative transport or overnight accommodation instead.

### Key exclusions and limitations

- Breakdown cover doesn't include the cost of any parts.
- Parts including batteries, which haven't been supplied by the RAC can't be fitted.
- Trailers and caravans aren't covered if they breakdown.

Other exclusions and limitations apply. You can find full details in the terms and conditions, available on request.

**In the event of a breakdown**  
**Call 0330 159 8492 and Quote O180**  
**[www.rac.co.uk/reportbreakdown](http://www.rac.co.uk/reportbreakdown)**

## Easy claims process

If you wish to claim against your plan please contact the dealership you purchased your car from. If you're unable to return to the original dealership, you can select for your vehicle to be seen by another one of our authorised repairing dealers by going to [yourvehiclecare.co.uk](http://yourvehiclecare.co.uk) and clicking 'Get Repair Help' and 'Book a Repair'.

Please take your plan documents given to you at time of purchase to the chosen repairer, they will check your details and advise you further.

Alternatively, you can speak to one of our agents and they can assist you in booking into one of our approved garages by calling 0333 009 0288.

All repair work must be authorised by the administrator of your plan, before it can be completed.

## Ready to buy...

Ask one of our sales advisers for information on the cost and the plan we have available.



**If you need any further assistance relating to a claim, please contact:**

Tel: 0333 009 0288  
Monday – Friday, 9:00am – 5:00pm

**GROUP 1**  
**AUTOMOTIVE®**

**RAC**

Platinum Plus Maintenance & Repair Warranty is provided by The Warranty Group Services (Isle of Man) Limited Registered in the Isle of Man company no. 094279C. Administered by TWG Services Limited, part of Assurant. Registered in England & Wales No. 1883565. Registered Office: Twenty Kingston Road, Kingston Road, Staines-Upon-Thames, Surrey, United Kingdom, TW18 4LG.

Breakdown Cover is Provided by - RAC - RAC Motoring Services a company with registered number 01424399 whose registered office is at RAC House, Brockhurst Crescent, Walsall, WS5 4AW.

# Platinum Plus EV

## Maintenance & Repair Warranty



**GROUP 1**  
**AUTOMOTIVE®**

**RAC**

## About this plan

This Maintenance & Repair Warranty has been specifically designed to repair or replace elements for the following vehicle categories:

- Battery electric vehicles (BEV)
- Plug-in hybrid electric vehicles (PHEV), have a battery that can be recharged by plugging it into an external source of electric power
- Range-extender or extended-range electric vehicles, which is a combination of battery and Internal combustion engine (ICE), with electric-only drive (Plug-in series hybrid)

### Key Features

- Coverage for components that have reached the end of their normal working lives, provided the vehicle is less than 8 yrs and /or 80,000 miles at point of claim.
- No mileage limitations
- A total aggregate claim limit up to the vehicle purchase price
- Cover for Lithium-Ion traction battery where there is complete failure to hold any voltage/charge for a vehicle less than 10 years old and less than 100,000 miles
- Labour rate up to £100 per hour plus VAT
- Diagnostics of up to 1 hour or £100 per hour inc. VAT (whichever is lower) paid on valid claims
- Maintenance while the vehicle is being used in the European Union or EFTA (European Free Trade Association) for up to 60 days in any 12 month period

### Exclusions & limitations

- The plan is limited to the maintenance of each included part on only one occasion during the period of the plan
- The vehicle must be serviced in line with the manufacturer's servicing recommendations within 1 month or 1,000 miles
- You will need to pay for the dismantling of the vehicle so that we can check if the problem is included in the Plan. If it is, we will refund the dismantling costs in line with Autodata or equivalent recommended repair time

Full details can be found in the terms and conditions, available on request.

## Use the graphic below for a summary of what parts are included with this plan.

### EV system

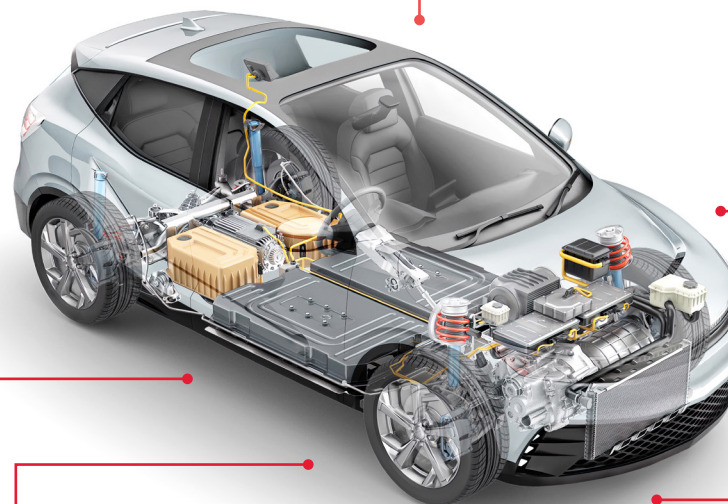
- Electric motor
- Vehicle control module
- Traction motor inverter
- Reduction gear
- DC/DC converter
- DC/AC inverter
- Charge connector
- Charger / trickle charge cable
- Software updates (as part of a valid claim)

### Electrical

- Air conditioning
- Electric window motors
- Electrical system
- Factory-Fitted Multimedia Unit/ Infotainment Systems

### Engine (hybrids only)

- Casings
- Cooling fan motor
- Cooling system
- Engine
- Fuel system
- Oil seals & gaskets
- Timing belts
- Turbocharger



### Lithium-ion Traction Battery

Complete failure to hold any voltage/charge for a vehicle less than 10 years old and less than 100,000 miles

Terms and conditions apply

### Transmission

- Automatic gearbox
- Clutch
- Continuously variable transmission
- Differential
- Manual gearbox
- Torque converter

### Regenerative Braking System:

- Brake drum
- Friction lining controller
- Electric Generator (DC Motor)
- Linking mechanism.

### Driveline

- Anti roll bars
- Braking system
- PAS Rack
- Suspension and steering
- Tension bars
- Wheel bearings
- ABS