

## Cancellation and refunds

This plan may be cancelled within 14 days of its start date with a full refund. Should your vehicle be written off at any time during the plan duration, you may apply for a pro-rata refund subject to no repair requests being made against the plan.

Please refer to the terms and conditions for full cancellation rights.

## Notes

## Easy claims process

If you wish to claim against your plan, please contact the dealership you purchased your car from. If you're unable to return to the original dealership, you can select for your vehicle to be seen by another one of our authorised repairing dealers by going to [yourvehiclecare.co.uk](http://yourvehiclecare.co.uk) and clicking 'Get Repair Help' and 'Book a Repair'.

Please take your plan documents given to you at time of purchase to the chosen repairer, they will check your details and advise you further.

Alternatively, you can speak to one of our agents and they can assist you in booking into one of our approved garages by calling 0333 009 0288.

All repair work must be authorised by the administrator of your plan, before it can be completed.

## Ready to buy...

Ask one of our sales advisers for information on the cost and the warranty we have available.



**If you need any further assistance relating to a claim, please contact:**

Tel: 0333 009 0288  
Monday – Friday, 9:00am - 5:00pm

**GROUP 1  
ASSURED**

**RAC**

Platinum Maintenance & Repair Warranty is provided by The Warranty Group Services (Isle of Man) Limited Registered in the Isle of Man company no. 094279C. Administered by TWG Services Limited, part of Assurant. Registered in England & Wales No. 1883565. Registered Office: Twenty Kingston Road, Kingston Road, Staines-Upon-Thames, Surrey, United Kingdom, TW18 4LG.

Breakdown Cover is Provided by - RAC - RAC Motoring Services a company with registered number 01424399 whose registered office is at RAC House, Brockhurst Crescent, Walsall, WS5 4AW.

# Platinum Maintenance & Repair Warranty



**GROUP 1  
ASSURED**

**RAC**

## RAC Breakdown Cover

Alongside your Maintenance and Repair Plan you'll also get RAC Breakdown Cover for the duration of your plan. This gives you peace of mind that should you break down in the UK, assistance is available 24/7.

### Key features

- Roadside & At Home - if you break down at home or at the roadside a patrol will be sent out to repair your vehicle.
- Recovery - if the patrol can't fix your vehicle on the spot, you, your vehicle and your passengers will be taken to a garage or a destination of your choice within the UK.
- Onward Travel - if your car can't be fixed that day, you can continue your journey with a hire car for up to 2 days. If you prefer, you can get alternative transport or overnight accommodation instead.

### Key exclusions and limitations

- Breakdown cover doesn't include the cost of any parts.
- Parts including batteries, which haven't been supplied by the RAC can't be fitted.
- Trailers and caravans aren't covered if they breakdown.

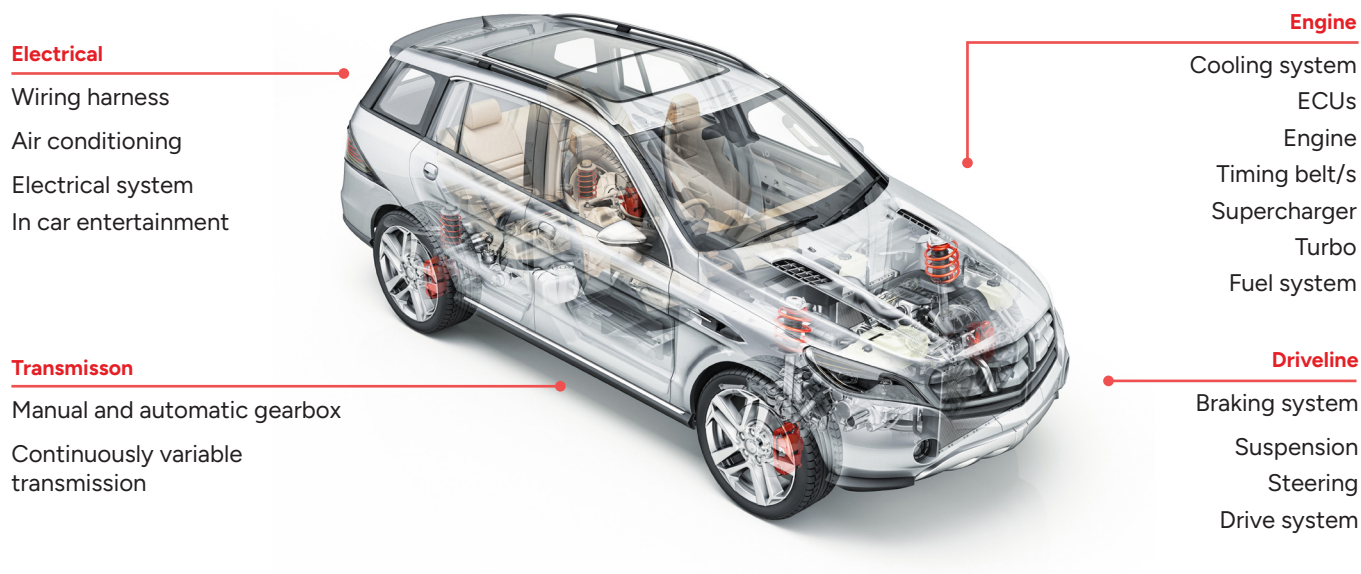
Other exclusions and limitations apply. You can find full details in the terms and conditions, available on request.

**In the event of a breakdown**  
**Call 0330 159 8492 and Quote O180**  
**[www.rac.co.uk/reportbreakdown](http://www.rac.co.uk/reportbreakdown)**

## Key features of your Platinum Maintenance and Repair Plan

Providing you with the reassurance that should something go wrong with your vehicle, you can receive the right support to get you back on the road, including cover for:

- Mechanical and electrical items (including parts, labour & VAT) that suffer mechanical or electrical failure. Use the graphic below for a summary of what parts are included\*.
- Factory - fitted multimedia unit/ Infotainment systems.\*
- Key remote fobs and key cards
- Alternative transport, with a maximum contribution of £50 per day up to 7 days, should repair time exceed 8 hours or longer on a valid claim.
- Labour rate up to £75 per hour plus VAT



### Key exclusions and limitations\*

- Some serviceable items and items claimable under the manufacturer's warranty are not covered by this plan.
- Any failure of parts which have reached the end of their working life because of age or mileage are not covered by this plan.
- The total aggregate claims value cannot exceed the limit detailed on your schedule.
- The plan is limited to the failure of each included part on only one occasion during each 12 months period of agreement.

\*Other exclusions and limitations apply. You can find full details in the terms and conditions, available on request.